



CGGC Business Unit

Standard Warranty & Extended Warranty Program



ENGINEERING YOUR SUCCESS.

Enjoy Peace of Mind with Total Quality Assurance

In your business, you need equipment you can rely on. When you choose Parker, you are investing in world class engineering and manufacturing excellence, with product solutions designed for a lifetime of efficient operation and maximum uptime. You can be confident that you're benefitting from the best advice, genuine parts and the highest quality service. Our goal is simple. We want your equipment to always work to its full potential. If the unexpected should happen, you're covered, leaving you free to focus on developing your business.



Free of Charge

Parker's warranty scheme is completely free of charge across the entire industrial product range of compressed air dryers, nitrogen gas generators and process water chillers.



Genuine Replacement Parts

Authorized service providers are required to use genuine Parker parts and consumables for all annual maintenance, guaranteeing high level performance and reliability for your equipment.



Up to 5 Years of Total Coverage

Parker's Standard Warranty provides 2 years coverage on parts and labor. Products that qualify for the Extended Warranty Program are eligible to receive an additional 3 years coverage on parts.



Certified Technicians

Parker hosts annual service trainings for authorized service providers to become Parker Certified Technicians capable of performing startup, commissioning and annual maintenance across the entire industrial product range, ensuring your equipment is serviced by highly trained technicians.



Full Protection

Forget complicated prorated warranties. Parker's warranty is non-prorated, meaning product protection remains continuous and covered costs do not diminish over time.



Air Quality in Accordance with International Standards

Parker offers a complete range of compressed air treatment products designed to reduce compressed air contaminants down to levels in accordance with ISO8573-1. With the right Parker products installed upstream, proper air quality is supplied to your compressed air dryer and/or nitrogen gas generator – maximizing the life of your equipment and ensuring your gas purity needs are met.

¹Terms and conditions apply.

Contact Parker IGFG or an authorized Parker IGFG distributor for full details on Parker's Standard Warranty Policy and how to qualify for the Extended Warranty Program.

Going Further for Every Customer

Parker's Extended Warranty Program covers the provision of all replacement parts and is available across our industrial product range¹, including:



NITROSource Series
Nitrogen Gas Generators



TW / TWP / TWB Series
Twin Tower Desiccant Dryers



K-MT / CDAS / OFAS
Modular Desiccant Dryers



SPS / PSE Series
Refrigerated Dryers



ICEP / PCW Series
Process Water Chillers

Important Extended Warranty Program Conditions²

- Service your product as defined by Parker's preventative maintenance guidelines.
- Provide the required ISO 8573-1 air quality to the air inlet of your product.
- Have start up, commissioning and service of your product performed by a Parker Certified Technician.
- Use only Parker approved genuine replacement parts and consumables for servicing your product.

¹The Extended Warranty Program applies to product manufactured after January 1st, 2018. Previous warranty terms and conditions apply to all products manufactured up to December 31st, 2017.

²Contact Parker IGFG or an authorized Parker IGFG distributor for full details on how to qualify for the Extended Warranty Program.

**Industrial Gas Filtration
and Generation Division**

4087 Walden Avenue
Lancaster NY 14086 USA
Ph: 800-252-4647
www.parker.com/igfg



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