Success Story

Industry: Transportation/Public Service



Company Statistics

Industry: Transportation/Public Service

- Nearly 40,000 employees
- 20,000-vehicle fleet
- As many as 8,000 vehicles in service at any given time

The client serves residents in an areas of more than 200 square miles. In-service vehicles each run for about 60 hours weekly, and are maintained in the client's full, in-house mechanical shop.

The Situation

A client that deals in the collection, transportation and disposal of waste had been scheduling maintenance for its vehicles based on the manufacturer's general mileage recommendations. The client had been referring to a general maintenance document for vehicle-specific maintenance information, resulting in:

- Daunting and time-consuming process
- Inconsistent reporting
- Sporadic, missed maintenance
- Safety issues for workers





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The Solution

For a more effective and efficient maintenance scheduling strategy, the client needed a single-source document for each vehicle that listed each unique hose assembly. Using the **PTS Pro** platform, the client designed a streamlined hydraulic hose ordering process based on each vehicle. They also put together a more comprehensive and reliable maintenance schedule based on usage and manufacturer recommendations.

With the immediate integration of PTS, the client is able to:

- Tag and track all vehicle and equipment hoses
- Proactively service and replace critical hoses
- Produce a hose replacement guide specific to each vehicle
- Identify each vehicle based on its assets and hose assemblies
- Establish new tracking and maintenance routine "best practices"

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