Parker Hannifin Corporation
Hydraulic Actuator Division
500 S. Wolf Road
Des Plaines, IL 60016 USA
Office 847 298 2400

July 1, 2025

Subject: **The New "Hydraulic Actuator Division" (HAD)**

Dear Valued Distributor,

We have exciting news to share!

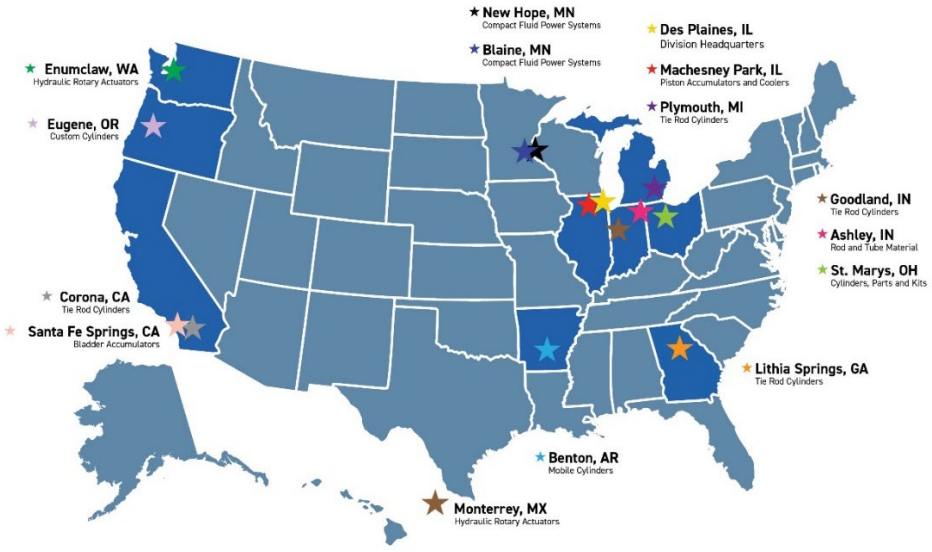
We are formally announcing a new division from the merger of the Parker's Compact Power Business Unit (formerly part of Hydraulic Pump & Power Systems Division, with locations in New Hope, MN and Blaine, MN), and the Cylinder and Accumulator Division. The formal name of the new division is **Hydraulic Actuator Division** with the acronym HAD for informal use.

The Hydraulic Actuator Division headquarters is located at the following address:

Parker Hannifin Corporation
Hydraulic Actuator Division
500 S. Wolf Road
Des Plaines, IL 60016 USA

Here's some new information for you:

HAD now includes 15 locations:



To optimize your Customer Experience, we enhanced the following:

Actuator Central – formerly known as “Cylinder Central”, we added a Compact Power tab to our landing page for your one-stop-shop of all HAD information and links.

ACTUATOR CENTRAL

CYLINDER	ACCUMULATOR	HELAC ACTUATOR	COMPACT POWER

Parker.com – we added the Electro-Hydraulic Actuators and compact Hydraulic Power Units product info to our division homepage (www.parker.com/had)

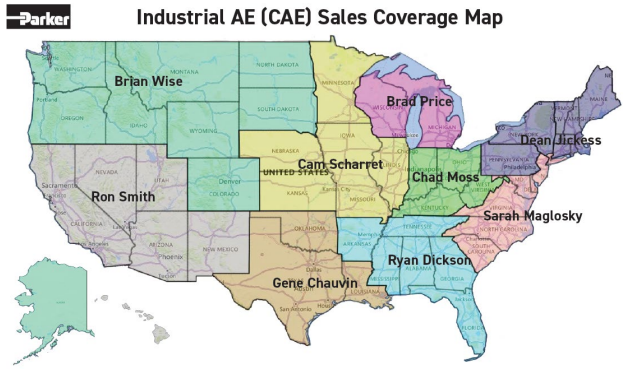
Customer Service – new Salesforce addresses are setup to continue supporting your needs.

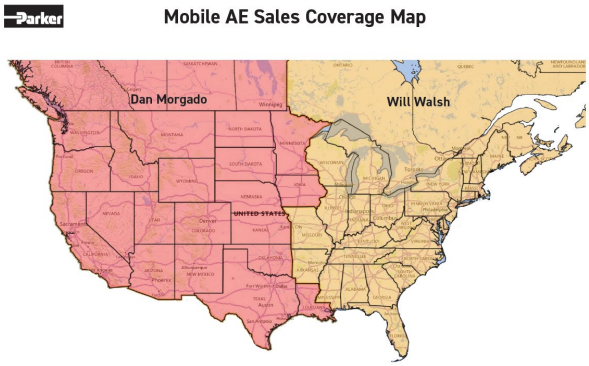
Only 2 changes:

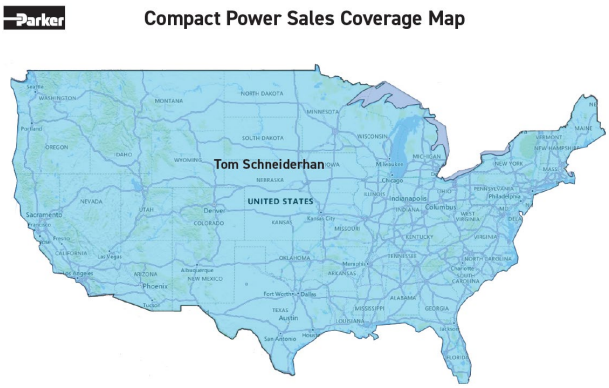
1. We changed the division prefix from “CAD” to “HAD”:
   - HAD.Accumulator@support.parker.com
   - HAD.Cylinder.East@support.parker.com
   - HAD.Cylinder.West@support.parker.com
   - HAD.Mobile@support.parker.com
   - HAD.Quotes@support.parker.com
2. And, we also added an e-mail address for Compact Power support:
   - HAD.CompactPower@support.parker.com

   Please start using the new HAD addresses today!

Application Engineering Support – our field-based division teams are fully trained and ready to support your HAD needs, including Compact Power:







Along with this letter, we will continue announcing the new division updates as they happen – stay tuned!

<u>Regarding our Compact Power Business Unit located in New Hope, MN:</u> while we finish remaining actions for the business unit reassignment to HAD, please continue to place orders on the New Hope, MN location. We will communicate any changes to the current situation when necessary.

If you have any questions, please contact us at any time. We're going to make a great division even better for you. Thank you for your continued business and support of the new Hydraulic Actuator Division!

Sincerely,

Rade Knezevic
Division Marketing Manager
Hydraulic Actuator Division